

A G E N D A



Recommendation for Council Action (Purchasing)

Austin City Council	Item ID:	20705	Agenda Number	53.
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Meeting Date:	December 13, 2012
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Department:	Purchasing
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Subject

Authorize award, negotiation, and execution of Amendment No. 14 to the contract with IBM CORPORATION, to increase the contract amount for the purchase of billing and related services for the following new projects; the Austin Water Utility structural rate change project, Austin Resource Recovery rate change project, the City of Austin bank change project, and other system enhancements and improvements for the City's utilities in an amount not to exceed \$1,900,000, for a revised total estimated contract amount not to exceed \$59,239,728.

Amount and Source of Funding

Funding in the amount of \$1,900,000 is available in the Fiscal Year 2012-2013 Operating Budget of Austin Energy.

Fiscal Note

There is no unanticipated fiscal impact. A fiscal note is not required.

Purchasing Language:	Contract Amendment.
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Prior Council Action:	April 30, 2009 – Approved original contract; April 21, 2011 – Approved Amendment No. 10.
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For More Information:	Art Acuña, Senior Buyer/512-322-6307
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Boards and Commission Action:	
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MBE / WBE:	
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Related Items:	This contract was awarded in compliance with Chapter 2-9C of the City Code (Minority Owned and Women Owned Business Enterprise Procurement Program) with 16.43% MBE and 12.70% WBE subcontractor participation to date.
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Additional Backup Information

The Customer Care and Billing (CC&B) system provides the City with a single service to generate utility bills for customers of the City's utilities, including Austin Energy, Austin Water Utility, Public Works, Watershed Protection and Austin Resource Recovery. On April 30, 2009, Council approved award of a contract to IBM Corporation for a replacement billing system for the City's outdated Customer Information System (CIS).

The CC&B system has been issuing billing statements for the past 13 months. It is in the final phase of full implementation and moving to the planned Operation and Maintenance phase.

This proposed Amendment No. 14 is needed for several additional CC&B internal projects that go beyond the scope of the original project. These projects and estimated amounts include: \$750,000 for the Austin Water Utility structural rate change project; \$500,000 for the City of Austin Bank Change project; \$150,000 for the Austin Resource Recovery rate change project; and \$500,000 for system enhancements and improvements identified during project implementation or anticipated for successful system operation.

Contract Summary

Action	Description	Amount
Original Contract awarded 04/30/09	Original 96-month contract	\$58,500,000
Amendment No. 1	Scope of Work (SOW) Reconciliation per Completion of the Assessment Phase	\$0
Amendment No. 2	Transfer of Contract Authority for Oracle and SAP Support and Maintenance.	-\$5,760,272
Amendment No. 2	Addition of Dedicated T3 line	\$0
Amendment No. 3	FACTA	\$0
Amendment No. 4	Correction to Amendment No. 3	\$0
Amendment No. 5	Change Architecture to Development and Test Environments	\$0
Amendment No. 6	Infrastructure Project Management Services	\$0
Amendment No. 7	Replace Master Framework, Implement SOW with Corrected, Implement SOW Payment Disbursement Schedule	\$0
Amendment No. 8	Provide Professional Services to add Solution Functionality	\$0
Amendment No. 9	Provide Additional Functionality after Go-Live	\$0
Amendment No. 10	Go-Live extension and SOW modification	\$ 4,600,000
Amendment No. 11	Staffing Summary for Project Positions	\$0
Amendment No. 12	Electric Rate Change	\$0
Amendment No. 13	Amendment to Replacement contract including Implementation and Operation of statements of work.	\$0
Proposed Amendment No. 14	Additional Funding for new projects such as AWU and ARR rate changes, COA Bank change, system enhancements and improvements.	\$1,900,000
Total Revised Contract Amount		\$59,239,728